

# COLE HAAN

## SUNGLASSES WARRANTY *and* REPAIR

Cole Haan sunglasses are warranted for one year from original date of purchase against material defects or craftsmanship. Sunglasses found to be defective will be repaired or replaced at the manufacturer's discretion. Defects exclude damage from improper use or care and normal wear including scratched lenses or accidental breakage.

## REPAIR SERVICE

Cole Haan provides a repair service for sunglasses that are damaged by accident or misuse and are not covered under our warranty against manufacturer defects. For a nominal fee, and if the parts are still in inventory, Cole Haan will repair or replace scratched lenses, frames and other parts as required. Since eventual wear and tear can be expected, reasonable repair charges will be levied if repairs are necessary as a result of normal wear, scratched lenses, broken hinges, accidental damage, misuse, or any other problems not determined to be defective. Cole Haan will repair or replace, at our option, any product determined to be a manufacturer's defect. Prescription eyeglasses and sunglasses are not covered under this warranty. If it is determined that your Cole Haan sunglasses are not covered by warranty, you will be contacted by one of our customer service representatives for repair pricing. Discontinued sunglasses purchased from discount stores are not covered under warranty or repair.

Please return your sunglasses via a traceable shipping method (i.e. UPS or FedEx).  
Wrap your sunglasses in a protective material such as bubble wrap and ship in a sturdy cardboard box.

Complete this form and return with your sunglasses along with the following items:

1. Proof of purchase - if not available, please indicate the location of where you purchased your sunglasses.
2. A check of \$10.00, made payable to Altair Eyewear, for return shipping and handling charges.  
If you are paying by credit card, please enter your information below.

Today's date: \_\_\_\_\_

Date of purchase: \_\_\_\_\_

Purchase location: \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: ( \_\_\_\_\_ ) \_\_\_\_\_

Email address: \_\_\_\_\_

Brief description of how damage occurred: \_\_\_\_\_

\_\_\_\_\_

Repairs to be performed: \_\_\_\_\_

\_\_\_\_\_

Visa     Mastercard     American Express

Card Number: \_\_\_\_\_ Exp. Date: \_\_\_\_\_ Security Code: \_\_\_\_\_

Signature: \_\_\_\_\_

Please ship completed form, payment and sunglasses to:

Cole Haan c/o Altair Eyewear  
Sunglass Warranty and Repair  
11135 Trade Center Dr., #180  
Rancho Cordova, CA 95670

Please make sure that your name and address are located on the outside of the package. We recommend insuring your package against loss by the carrier and using a carrier that provides package-tracking. Please allow 4-6 weeks for the return of your Cole Haan sunglasses.

For additional questions: 1-800-505-5557.